

PRACTICAL INFORMATION

TAXES AND TIPPING

Taxes and tips are included for all the activities and meals provided in the accompanying persons' program.

Outside of the program activities, gratuities are left to the customer's discretion. It is recommended to leave a gratuity of 15% of the total cost before taxes. The 5% federal goods and services tax (GST) is added to all purchases in addition to the 7.5% Québec sales tax (QST).

RETAIL HOURS OF OPERATION

Québec's major shopping centres, as well as most boutiques and stores, are generally open for business Monday to Wednesday from 10:00 am to 5:30 pm, Thursday and Friday from 10:00 am to 9:00 pm, Saturday from 9:00 am to 5:00 pm and Sunday from 10:00 am to 5:00 pm. Some stores, such as pharmacies, supermarkets, and businesses in Old Québec, open earlier and stay open later at night.



Source : Office du tourisme de Québec

TELEPHONE NUMBERS

Québec City Jean-Lesage International Airport . . . 418 640-2600
 Château Laurier Hotel, Québec 418 522-8108
 Delta Hotel, Québec 418 647-1717
 Hilton Hotel, Québec. 418 647-2411
 Tourist information 418 641-6290
 835 Wilfrid-Laurier Avenue, Québec
 Taxis 418 525-5191 and 418 522-2001

Emergency 9-1-1
 (free call on any telephone)

SITES OF INTEREST MAP OF THE ACCOMPANYING PERSONS' PROGRAM



XIII INTERNATIONAL WINTER ROAD CONGRESS

QUÉBEC, FEBRUARY 8 TO 11, 2010

ACCOMPANYING PERSONS' PROGRAM



WELCOME TO THE CITY OF QUÉBEC!



Source : Office du tourisme de Québec

The organization committee is very pleased to welcome you to the city of Québec during this beautiful winter season! While visiting the city and surrounding region, you will discover the legendary hospitality of Québécois. On the schedule: a wide range of activities such as tours to extraordinary places, tasting traditional Québécois dishes and taking part in friendly gatherings with guests from all over the world!

During your stay, the city will be holding the 56th edition of the Carnaval de Québec, the largest winter carnival in the world. From January 29 to February 14, 2010, dozens of activities will take place in the city, so join in the celebration, and come and meet its famous ambassador, the fun-loving, flamboyant Bonhomme Carnaval!



Source : Carnaval de Québec

BEFORE YOU GO ON A GUIDED TOUR

- When you register at the welcome desk at the Québec City Convention Centre, you have received your nametag. You must wear this pass at all times to have access to all of the guided tours, ceremonies and the banquet.
- For additional information on the Accompanying Persons' Program, see the Convention Centre welcome desk at the main entrance, located at 1000 René-Lévesque Boulevard East, the same place where you register.

Winter in the city of Québec is enjoyable but harsh. To fully appreciate the planned outdoor activities, we strongly advise you to dress warmly.



Monday, February 8 An Unforgettable Opening!

You will be invited to take part in the Congress opening ceremony at 3:00 p.m. The content of this ceremony will of course be professional, but the festive ambiance and the inspired performances of Québec artists will surely make it an unforgettable event. From 4:30 p.m. to 7:00 p.m., a cocktail will be offered at the official opening of the Congress exhibition, which will also allow you to tour the pavilions of the various countries.

Where? Québec City Convention Centre, Room 200
When? 3:00 pm



Tuesday, February 9 Take an Extraordinary Tour of the Heart of the City of Québec!

You will take a bus tour of the strategic points and tourist attractions of the city of Québec, a fortified city whose historic district was proclaimed a World Heritage Treasure by UNESCO in 1985. Discover over 400 years of French and British heritage!

Where: Québec City Convention Centre, Main Lobby
When? 8:45 am, departure: 9:00 am

Enjoy an excellent meal at a heritage home

Later in the morning, lunch will be served to you at Les Voûtes du Cavour restaurant, a 350-year-old house located in the heart of Place Royale.



Visit an ice hotel!

In the afternoon, you will be driven to the Ice Hotel, a very special hotel that is the only one of its kind in Canada. A guided tour of the 3000 square metre hotel made entirely out of snow and ice will allow visitors to see the main lobby, rooms, both art galleries, the Nordic relaxation retreat complete with spas and a sauna, the ice bar, and don't forget the N'Ice Club! To wrap up this visit in style, enjoy a vodka served in a glass made of ice at the hotel bar before you return to the Convention Centre at 4:00 pm.



Wednesday, February 10 A Day Filled with Excursions!

Montmorency Falls: it's high time you went!

The third day will begin with a tour of Montmorency Falls, an impressive 83-metre waterfall that is 30 metres higher than the famous Niagara Falls. You can also visit Montmorency Manor, located at the top of the falls, a house built in 1780 that was the former residence of the Duke of Kent, Queen Victoria's father.

Where? Québec City Convention Centre, Main Lobby
When? 8:45 am, departure: 9:00 am



Taste the delicacies of Québec

You will then be taken to Île d'Orléans where you will discover the culture and history of the first settlers. While you are there, you will visit Domaine Steinbach, a certified organic farm, to sample ciders, different types of mustards and marinades.

Next stop is the En-Tailleur Sugar Shack on Île d'Orléans, where you will take a tour of the interpretative museum to learn all about the processing of maple products. You will enjoy an authentic Québécois meal while you listen to a live performance of traditional folk music! Afterward, visit the souvenir shop where you will find a range of products made locally.



International Snowplow Championship

When you return to the Québec City Convention Centre at approximately 2:00 pm, you will have the choice of taking the afternoon off or taking a shuttle to the International Snowplow Championship to watch the finals, where competitors from different countries will put their abilities to the test on an obstacle course.

Banquet

At 7:00 pm you are invited to the grand gala evening. A warm atmosphere will provide the perfect backdrop for you to enjoy your meal and share some good company. Watch a colourful and vibrant musical show presented by the friendly and talented Painchaud Family! Business or evening attire is suggested.

Where? Québec City Convention Centre, Room 200
When? 7:00 pm



Thursday, February 11 Closing Session

No organized activities on Thursday morning.

At 12:00 pm you are invited to attend the closing session, where the conclusions of the Congress will be presented to the participants and their guests as they enjoy lunch.

Where? Québec City Convention Centre, Room 200
When? 12:00 pm



Source: Office du tourisme de Québec

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Source: Xdachez.com

Source: Jean Tremblay (MTQ)